

**“You Said; We Did” - Action List – October 2019**

**Actions from September 2019 Residents Consultation Committee (RCC) & other outstanding issues (*updates appear in italics*)**

Issue	Source	Officer
<b>Willoughby House Car Park Turning Circle</b>		
<i>These works are completed.</i>	RCC Dec 18	Barry Ashton
<b>Anti-social Behaviour (ASB)</b>		
<p>The July meeting of the Barbican Association Security Committee agreed that the way forward in the first instance would be to develop an ASB reporting system for stakeholders which Officers are investigating.</p> <p><i>The Barbican Association Security Committee meeting in October reviewed the position in relation to anti-social issues across the Estate and new processes that might be introduced so that residents would be able to report incidences and these to be categorised easily and efficiently in the future. It was noted that regarding any proposed changes to byelaws, firm evidence would be needed before anything could be done and that darker evenings might lead to a reduction in ASB.</i></p> <p><i>It was also noted that officers had started cross-referencing the categories and definitions of ASB as used by the CoLP with that of the BEO's reporting system and that further work was required in order to develop an IT reporting system for stakeholders, However, things were very slow moving at present due to current resourcing issues.</i></p> <p><i>Finally, it was reported that Park Guard, a private uniformed patrol service that was operating in the City could be considered for troublesome areas that were the subject of reported incidents.</i></p>	RCC June 19	Barry Ashton
<b>Noise disturbance issue related to two leaseholders in Breton House</b>		
<i>Officers organised and attended a productive meeting with representatives from both leaseholders including the City Solicitor in October. A number of avenues are being explored which it is hoped will resolve the noise disturbance issue for both parties.</i>	RCC June 19	Helen Davinson
<b>Repairs &amp; Maintenance costs for 2018/19 for Ben Jonson House</b>		
<i>A list of repairs for 2018/19 for Ben Jonson House has been passed to the House Group representative.</i>	RCC Sept 19	Anne Mason
<b>Briefing/training sessions for Members on the financial reports to help explain the accounts and their presentation</b>		

<p><i>Following discussions with the Leaseholder Service Charge Working Party; the RCC Chairs/Deputies had a meeting with Officers in October to look at the potential for alternative more interactive financial issues of interest for RCC Members as an ongoing agenda item. This to be an agenda item for the December meeting.</i></p>	RCC Sept 19	Anne Mason
<p><b>Zip cars in Willoughby House Car Park</b></p>		
<p>Public users of the Zipcar scheme &amp; the issues of the security, standard of cleanliness and potential drug dealers.</p>	RCC Sept 19	Barry Ashton
<p><i>Following an on-site meeting with resident representatives in September and feedback from Zipcar the BEO reviewed the issues and decided to terminate the agreement with Zipcar (effective from 25 October).</i></p> <p><i>Officers from the Department of the Built Environment (DBE) are reviewing Electric Vehicle (EV) provision and opportunities in the City including the Barbican Estate as well as the development of an EV Car Club. The DBE are leading on this and the BEO will liaise and assist as and when necessary.</i></p> <p><i>It has been re-iterated that access control for the Car Park is very much the Estate Concierge's role and that the monitoring of the state of repairs and cleaning of the Car Park is also their duty.</i></p>		
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